

“SOLUTIONS ARE OUR BUSINESSES”

MAY 2016

What You Need to Know About Imposter Emails

On Thursday May 5, 2016, an email security breach hit Yahoo!, Gmail, Microsoft, and some other large corporations. Experts are calling this the biggest attack since the cyber-attacks that hit banks and major retailers two years ago. The attack affected more than 97 million people! Infiltrating emails has been the MO of choice for cyber criminals. Recently a specific type of scam has been dominating and it's called imposter emails.

Imposter emails, also known as “business email compromise,” are targeting companies of all sizes. The FBI has been investigating these attacks and found that more than 17,000 companies have been affected since 2013 and criminals have been able to steal more than \$2.3 billion dollars worldwide.

Proofpoint has done significant research on imposter emails and they break them down into four different types:

1. **Spoofed Names**- The name in the “from” field of an email is usually an executives in the corporation however the email address is from an outside source such as Gmail, Hotmail or yahoo which belongs to the attacker.
2. **Reply to Spoofing**-The “from” name and the “reply-to” are from real executives in the company however the “reply-to” email address is that of an imposter.
3. **Lookalike Domain**- The attacker uses an email address so similar to an executives email address making it sometimes impossible to notice any differences at first glance.
4. **Spoofed Sender**-The imposter used the name and email address of the executive but the email does not contain a “reply-to address.”

**AaSys will be
closed on May 30,
2016 in
observance of
Memorial Day.**

In the Proofpoints research, they learned that CFOs were being targeted the most by 47%, followed by human resources, finance, payroll, COO and specialists. The number one email topic used by the imposter was regarding tax information and wire transfers.

What is most challenging is that many times, the company or organization does not even realize there is a problem; everything seems to be “business as usual” until it's too late and millions of dollars have been stolen.

Here are few ways to protect yourself and your company from these attacks:

- ◆ If you get an unsolicited email from a business, even one you're very familiar with: don't immediately respond or click on any attachments or links. Instead, verify the email is legitimate.
- ◆ If you get an email from someone you know telling you to click on a suspicious link or an attachment: Before opening the link call the person back or send an email of your own (not a reply) to confirm whether the email is really from the real sender.
- ◆ If you're asked to turn over control of your computer to someone from “tech support”: Be sure to confirm the person is a legitimate representative of a computer company whose hardware or software you use.

Proofpoint is one of the best email security tools out there and has a strong clientele. If you want to learn more about how Proofpoint can help your organization, reach out to your sales manager today!



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**THE INDUSTRY'S
BEST AND BRIGHT-
EST!**

SAVE THE DATE!

The Industry's Best and Brightest

At AaSys, we understand that having a strong team is crucial to ensuring our customers are getting the assistance they need to run their daily operations. One of the most important unit of the AaSys Team is our unbelievable and dedicated Help Desk.

Our Help Desk Team has proven to be one the best and brightest in the industry. They provide superior service to both their external and internal customers around the clock and they exemplify the meaning of hard work. Our Help Desk Team truly understands the phrase "customer service," and always puts the customer first.

We wanted to share with our readers more about these individuals whom many of you speak with on a regular basis. Over the next several months, we will interview each member of the Help Desk Team to give you more insight into who they are and why they are each invaluable to AaSys. This month we are highlighting Adrienne and Jeff!

Adrienne Ditinno



What is your position? Senior Helpdesk Engineer and Helpdesk Supervisor

How long have you been with AaSys Group? Quite some time :)

What do you love most about what you do? Solving problems for customers and ensuring that they are able to get their work done without interruption.

What does excellence in customer service mean to you? Going above and beyond the customers' expectations.

What is your favorite city in the world? Lisbon, Portugal

Give three words to describe yourself. Reliable, thorough & optimistic.

What is one word that you would use to describe your Team? Dynamic

Jeff Allen



What is your position? Helpdesk Engineer

How long have you been with AaSys Group? Ten months

What do you love most about what you do? [It's] different everyday.

What does excellence in customer service mean to you? Responding quickly to the customer's needs/wants with knowledgeable actions.

What is your favorite city in the world? Anywhere with sand and sun!

Give three words to describe yourself. Father, determined, resourceful.

What is one word that you would use to describe your Team? Busy!





Save The Date!

Our Next ISO Peer Group Meeting will be in Florida, West Virginia, Virginia and Tennessee!

If you haven't already signed up for the upcoming June ISO Meeting in Riverview, FL ,there is still plenty of time to do so! We also have ISO Meetings in West Virginia and Tennessee!

Tampa, Florida

Date: Friday June 10, 2016

Time: 9:30 AM – 3:00 PM

Hilton Garden Inn

4328 Garden Vista Drive

Riverview, FL

Topics of Discussion: Hot Points From the FFIEC IT Examination Management Booklet , The Dark Web—What is it, how do you get there and how does it affect your organization and much more!

West Virginia

Date: August 3, 2016

More Details to Come on this Event!

Virginia

Date: August 4, 2016

More Details to Come on this Event!

Tennessee

Date: August 5, 2016

More Details to Come on this Event!

WHAT'S NEW!

AaSys is excited to announce the launch of our new redesigned website coming this summer! The new website has been designed to provide the ultimate user-friendly experience with improved navigation and functionality allowing our customers to access information easily. Stay tuned for the official launch date!

