

“SOLUTIONS ARE OUR BUSINESS”

JUNE 2016

Three Threats That Sometimes Go Unrecognized

You don't need to be an IT genius to ensure that you are keeping your business and employees safe from cyberattacks. The key is to ensure possible threats are monitored on a regular basis. Here is a helpful guide to assist you in knowing what to look for.

We are constantly being bombarded with advertisements, emails and other pop ups on the Internet. Some are harmless, but some are malicious enough to wipe out an entire network, causing lasting effects to businesses, employees and customers.

There are three types of threats that sometimes go unrecognized and over time, have become even more difficult to combat due to technology's constant advancement. Spam, phishing and viruses/spyware have resulted in the loss of customers' personal information and have caused businesses to lose millions.

Spam- Spam is unsolicited junk email that can be both received and distributed. Spam is a major security concern because it can serve as a vehicle for viruses, spyware and phishing emails. Opening spam through your work email puts you and your company at risk. These viruses and malware are capable of disabling your corporate network or allowing hackers to view and steal data. Other than being a total nuisance, it also comes with significant risk. So what should you do?

- Filter your email.
- Don't ever reply to spam.
- Be careful releasing your email address, and know how it will be used.
- Always have a secondary email account.



Phishing- Phishing attacks usually use fraudulent emails to trick consumers into sharing their personal data, such as Social Security numbers or financial information (credit card account numbers, user names and passwords, etc.). We all say this will never happen to us, but nowadays, the phishing emails look more and more legitimate, making it difficult for the average person to decipher between real or fake. Cybercriminals have become so savvy that they can now successfully recreate company websites, complete with logos, in an attempt to deceive users. To avoid falling victim to a phishing attack you should:



- Double check the web address and/or email address.
- Don't open emails when you do not recognize the sender.
- Never submit confidential or personal information via email.

Viruses and Spyware- Viruses and spyware can enter your computer through emails, downloads and clicking on malicious links in websites. Viruses and spyware are slightly different. Viruses enable hackers to steal information, delete files or even crash entire networks. Spyware gives hackers the ability to monitor your online activity and gives them access to passwords and other valuable data. The best protection from viruses and spyware is to make sure you keep your machine clean.

Always:

- Make sure you have the latest security software, web browser and operating system.
- Ensure that you do not open unsolicited emails and whenever in doubt, just delete.
- Use a firewall. Firewalls can help alert you to suspicious activity if a virus or worm attempts to connect to your computer.



AaSys will be closed on
 July 4th ,2016 in
 observance of
 Independence Day.

INSIDE THIS ISSUE:

THREE THREATS
 THAT SOMETIMES
 GO UNRECOGNIZED

THE INDUSTRY'S
 BEST AND BRIGHT-
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SAVE THE DATE!

The Industry's Best and Brightest

Last month, we told our readers that over the next several months, we would be sharing information about our dedicated Help Desk Team. Each day, our Help Desk Team proves they are the best in the business. They provide superior service and always have a “can-do” attitude, no matter what challenges they face. Many of our customers speak to an AaSys Help Desk Engineer on a regular basis to help solve some of their most complex issues. We felt it would be nice to help our readers “put a face to the name” and get to know the Team a little better.

This month, we interviewed Zachary Ridenbaugh and Kofi Kankam!

Zachary Ridenbaugh



What is your position? IT Support Engineer.

How long have you been with AaSys Group? Seven months.

What do you love most about what you do? Learning new things.

What does excellence in customer service mean to you? Reaching the same level of service that you would expect if you were the end user.

What is your favorite city in the world? Not sure , I like the country side over NY .

Give three words to describe yourself. Tenacious, smart, realistic.

What is one word that you would use to describe your Team? New.

Kofi Kankam



What is your position? Helpdesk Engineer.

How long have you been with AaSys Group? Since August 2004.

What do you love most about what you do? I love the learning environment that I am in and working with others to apply what I know as well as learn from them.

What does excellence in customer service mean to you? It means meeting the customer's expectation as much as you can and being able to confidently handle/resolve a situation that may not meet their expectation, too.

What is your favorite city in the world? Not sure about favorite but would like to visit Tokyo or somewhere in the Far East, just to experience the total difference in culture.

Give three words to describe yourself. Friendly, helpful, introspective.

What is one word that you would use to describe your Team? Friendly!





Save The Date!

Our Next ISO Peer Group Meeting will be in
West Virginia, Virginia and Tennessee!

West Virginia

Date: August 3, 2016

More Details to Come on this Event!

Virginia

Date: August 4, 2016

More Details to Come on this Event!

Tennessee

Date: August 5, 2016

More Details to Come on this Event!

save THE
date

WHAT'S NEW!

AaSys is excited to announce the launch of our new redesigned website coming this summer! The new website has been designed to provide the ultimate user-friendly experience with improved navigation and functionality allowing our customers to access information easily. Stay tuned for the official launch date!

